DICKER DATA

FREIGHT POLICY

EFFECTIVE 01 AUGUST 2024



Freight Matrix

ZONE 1*

Invoice <$500 = $25 Invoice >$500 = Free

STATE	LOCATION	POSTCODE
NSW	Entire state	All
VIC	Entire state	All
ACT	Entire state	All
SA	Adelaide	5000-5162, 5950
	Mount Gambier	5280-5291
WA	Perth	6000-6167
TAS	Hobart	7000-7055
		7170-7173
	Launceston	7248-7304
	Devonport	7305-7310
QLD	Brisbane, Gold Coast	4000-4230
		4300-4305
		4500-4509
	Bundaberg	4670
	Cairns	4868-4879
	Goondiwindi	4390
	Hervey Bay	4650-4655
	Mackay	4740-4741
	Rockhampton	4700-4703
	Sunshine Coast	4551-4575
	Toowoomba	4350-4352
	Townsville	4810-4818

*Please reference point 2 of the terms and conditions on page 3 of this document.
This pricing applies for items dispatched from Dicker Data's warehouse only.

ZONE 2*

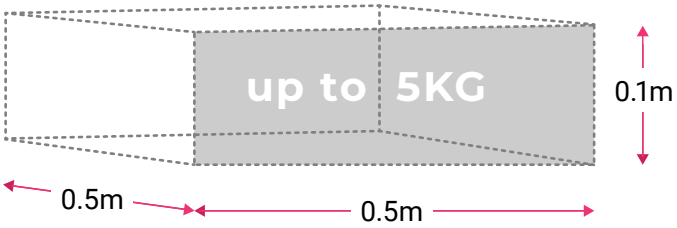
Invoice <$500 = $50 Invoice >$500 = Quote

STATE	LOCATION	POSTCODE
NT	Entire state	All

Any remaining postcode not mentioned in zone 1

AIR FREIGHT*

$15 Per Item <5kg Or Cubic Measurement Of 0.025m^3
Applies to all capital cities except NT



FREIGHT POLICY

- All prices quoted in this document are excluding GST.
- This policy only applies to orders dispatched from Dicker Data's warehouse.
- Best effort to dispatch for overnight delivery for Sydney metro orders placed by 2pm.
- Best effort to dispatch same day for interstate and air orders placed by 2pm. Transit times dependant on location and carrier.
- Freight services are best effort and not guaranteed.
- Contact Dicker Data for guaranteed same day delivery options for the Sydney metro area (chargeable service)
- All oversize and overweight items (over 30KG) will be charged freight regardless of zone (e.g. all racks and selected UPS devices)
- Web orders with products requiring freight will be put into a hold status and the reseller will be notified of the chargeable amount.
- Electronic products such as licenses and selected warranties do not incur a freight charge.
- Freight is not charged on orders marked as collect. These orders need to be collected between 9am – 4pm;
  Mon to Fri (excluding public holidays).
- Special freight arrangements can be organised on a case by case basis with each individual account.

OVERWEIGHT & OVERSIZE ITEMS

- Any Single Item Dimension Greater Then 1165mm
- Any Single Item Weight Over 30kg
- Any Single Item Volume Over 0.12m3
- Order Total Weight Over 150kg
- Order Total Volume Over 0.6m3

Terms & Conditions

1. The Dicker Data freight matrix applies for standard road freight and standard air freight only. If you have special delivery circumstances please contact your Dicker Data representative.
2. Dicker Data reserves the right to charge freight on any order. If your order contains large and or heavy items or unusual delivery circumstances, Dicker Data reserves the right to provide a freight quote that must be accepted prior to shipment.
3. Orders for which flat rate Zone 1 or Zone 2 freight costs apply will have the charges added during the order completion phase. By placing your order with Dicker Data you are accepting these charges and by doing so, confirm that you are authorised on behalf of your company to incur the charges.
4. All orders with quotable freight will be placed on hold and and a Dicker Data representative will contact your company to advise freight charges. If your order has been placed online you may be required to pay for your order in full prior to being advised of the shipping costs to secure stock allocation.
5. All items on an order placed via the Dicker Data Ltd website will be delivered to the address specified during the checkout process. Items cannot be split for separate delivery addresses when ordering via the Dicker Data Ltd website.
6. Once an order has been placed on the Dicker Data Ltd website you are unable to change the delivery address. Please contact a Dicker Data on 1800 688 586 if you would like to make a change once an order has been processed.
7. All freight prices quoted on the Dicker Data Ltd website, advertising material and downloadable documentation is excluding GST unless explicitly stated.
8. Best effort to dispatch for overnight delivery for Sydney metro orders placed by 2pm but is not guaranteed.
9. Same day dispatch for interstate orders placed by 2pm is on best effort basis but is not guaranteed.
10. Dicker Data Ltd requires someone to be available to receive orders at the specified address during business hours. If no-one is available Dicker Data Ltd reserves the right to charge a redelivery fee of $15 ex GST for each subsequent attempt. If an order is cancelled following a failed delivery attempt, but the same products are reordered again within 30 days to the same address, a $15 ex GST freight charge will be added to the new order.
11. Special freight arrangements can be organised on a case by case basis with each individual account. Dicker Data Ltd may not be able to provide a specific time and date for each delivery and reserves the right to withhold this information if we believe it is inaccurate.
12. Dicker Data Ltd reserves the right to limit the number of products purchased on an order in unusual circumstances.
13. Orders are dispatched Monday to Friday (excluding public holidays).
14. Any orders placed on a Saturday or Sunday will be processed and dispatched on either the next business day or when stock is available depending on which occurs first.
15. Dicker Data Ltd is unable to deliver any orders to Post Office Boxes. If an order is placed with a Post Office Box address we will contact you for a physical address. Dicker Data Ltd reserves the right to charge a redelivery fee if the order has already been dispatched.
16. Dicker Data Ltd does not charge freight for orders marked as collect. These orders must be collected between 9am and 4pm Monday to Friday (excluding public holidays).
17. Electronic products such as licenses and warranties do not incur any freight charge.
18. If you specifically request items on an order to be split and the first order qualifies for free freight, Dicker Data Ltd reserves the right to charge a delivery fee on the second order.
19. Orders that require part shipment/backorder will only be charged freight on the first order (if required). All subsequent shipments to complete the order will be made via standard road freight and will not be charged freight provided they are within the bounds of the aforementioned policy.
20. Dicker Data offers drop shipping services at no additional cost for all of our resellers. Please contact **sales@dickerdata.com.au** to have your drop ship documentation branded with your logo.
21. Air freight flat rate fee of $15 per notebook applies to devices with a screen size of 15.6” or less only.

SPECIALISED FREIGHT

Tailgate, assisted delivery and other services are available on request and will be quoted accordingly.

CONTACT DETAILS

1800 688 586
www.dickerdata.com.au
orders@dickerdata.com.au